Connecting with others: Making the most of every interaction

Presented by: Dary Darvin and Robert Cheung
What means do we use to connect as PLs?

In Person
Via Email
Phone
Social Network
Who do we need to connect with? Why?
For SOS:

1. Greater traffic
2. Advertising (Enhanced understanding of our services)
3. Connection $\rightarrow$ Comfort $\rightarrow$ Opportunity

For You:

1. Professional networking
2. Communication skills
3. Sense of community
Making effective connections
Strategies to make effective connections

1. Respectful/Courteous
   - E.g. Salutation: Hello Dr. …

2. Context
   - E.g. Introduce yourself: Position with SOS

3. Purpose/Objective
   - E.g. Explain reason why you’re talking/writing to them

4. Focused/Succinct/Clear

5. Closure/Appreciation
   - E.g. Thank the person for their time

6. Future opportunities/Hope

7. Signature line
Professional use of social media

- If using a forum for a PL role, it is the responsibility of the PL to monitor the activity of the forum and ensure that there are no breaches of academic honesty.

- Check your privacy settings and ensure that they are updated.

- Ensure that your personal posts are maintained separately to ensure that there is no conflict of interest & professionalism is maintained.

- “Data shows that 93% of hiring managers review a candidate’s social profile before making a hiring decision.” (Davidson, 2014)
Let’s practice!
From: babygirl69@yorku.ca

To: smitha@yorku.ca

Hey…

All of the students felt that the first midterm was WAYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYY too hard. You need to bell curve otherwise we’ll ALLLLLLLLLLLLLLLLLLLLLLLLLLLLLLLLLLLLLLLLLLL fail 😞. We’re going to complain to the dean if we get bad grades because we won’t get into med school and that would make us sad :‘(. THANKS! ;)

Email etiquette

- Reminder: Please follow the strategies for connecting effectively
- Remember for emailing a descriptive and concise subject line is required
- Subject:
  - E.g. BC PASS BIOL 2040 – request to make an announcement
Example of a good signature line

Best regards,

Robert Cheung, Class Representative
Student Ombuds Services
Bethune College

YORK UNIVERSITY
208 Bethune College • 4700 Keele Street
Toronto ON • Canada M3J 1P3
rcheung1@yorku.ca • www.bethune.yorku.ca/classreps

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Student:
I need help!

Mentor:
So do I. You don’t see me complaining. You’re in university now. You gotta suck it up and work things out. But I’d be happy to offer you some help over dinner… pick you up at 8?
From: babygirl69@yorku.ca

To: smitha@yorku.ca

Hey...

I am the PASS leader for CHEM 2020. I was selected out of many students and therefore feel that I am an excellent teacher. I can give you tips if necessary. Either way, I will be handing out the PASS schedule and getting the students to understand because your accent is pretty thick man... See ya tomorrow.

PASS attendee: Hey, we’re struggling with this problem. Do you mind helping out?

PASS leader: I have 15 people waiting for me. Next time, why don’t you come on time and maybe I’d actually have time to help you...
From: bestmentoreva@hotmail.ca

To: Mentee List Serv

Hey Everyone,

If you’re failing your classes, look into PT, PASS, CR
If you need advice, talks to PMs
If you’re depressed talk to CDS
Go to Mazen for any other questions

Peace out!
Tutee:
I’m going to fail chemistry, please explain all of this to me!

Tutor:
Yo dawg… HAVE A SEAT and take a chill pill. You need to $&*!%^%* relax!
Connect with your Community

- Contribute through service
- Take initiative
- Encourage others and raise awareness
- Expand our outreach

SOS peer leaders volunteering at Hidden Acres Mennonite Camp & Retreat Centre, May 2014
Questions?
Question: What should be included in every email to your professor or student?
THANK YOU FOR YOUR ATTENTION

YESSSS, FINALLY OVER!

by 4memes.net